



Dialled Number Display

See the number the caller has called and know why they're calling before you answer the phone!

Dialled Number Display from First City Telecom will allow you to see the number the caller has dialled when used in conjunction with Caller Display on your landline or when calls are connected to your mobile.

This service is great if you run multiple business' from one phone line, if you run a business from home and don't want to spend money on an additional phone line or if you are often out and about and want to easily identify business calls on your mobile.

Price: £25.00 per year for each block of numbers set up

Small Usage Example - Plumbers

We provide several 0845 numbers with Dialled Number Display for a small plumbing business based in Bath.

The numbers connect to the mobiles of the two staff and after saving their numbers in their phones contacts lists whenever a call comes in they can see at a glance that it's a customer calling.

They also have an additional 0800 number that connects to their mobiles (this alternates each week) as an emergency call-out number. This allows these calls to be given a priority and has helped to increase revenues due to increased efficiency.

Large Usage Example - Serviced Offices / Business Centre

We currently provide a block of numbers to a client who operates a business centre, serving over 40 different tenants, which connect to the centres main switchboard number.

The centre has programmed the numbers into the caller display speed dial list on their telephone system and when a number is allocated to a tenant they simply add the tenants name to the number entry on their system and when a call comes in they instantly know who the call is for and how to answer the call.

Previously the centre had been told the only way to accomplish this service was with additional blocks of direct dial numbers on their existing telephone lines - something that would have proved costly and tied the centre into a long contract!

A side effect of the service is that tenants using these numbers are given the choice of taking the number with them when their business moves out of the centre, meaning their customers can still contact them and the centre staff take fewer 'wrong number' calls. This also provides an additional revenue for the centre and we've been told that word-of-mouth recommendation for their service have increased due to their 'forward thinking' approach to meeting the tenants needs.

For more details please email sales@firstcityuk.com or call freephone 0808 165 0808 and we'll be happy to help!